

**THANKS FOR YOUR BOOKING
WE LOOK FORWARD TO TAKING
YOU ON AN ULTIMATE CHARTER!**



CHECKLIST

Make sure you bring:

- **sunglasses, sunscreen, a warm jacket and a hat** – the weather can change quickly at sea so come prepared;
- lunch and a drink (if you have not booked a catered Charter). Note alcohol is not permitted;
- rod and tackle (if you have not booked rental gear or an all inclusive Charter); and
- your sense of adventure and a smile!

LOCATION AND PARKING

- The boat will be waiting for you in the water at Cracker Bay, Westhaven which is at 15 Westhaven Drive. Please arrive approximately 15 minutes prior to your scheduled charter providing sufficient time to to pay for parking and walk to the boat and ensure we depart on time.
- The boat and skipper will be ready and waiting by 6.55am (or earlier). If you are running late or unable to locate the skipper and boat please call Simon on 021 557 517
- There is Pay and Display parking available at Z Pier as well as the other areas shaded in blue on the map below.

We recommend that you pay for all day parking or at least sufficient time to cover if we stay out longer than the scheduled estimated return time.



IMPORTANT INFORMATION ABOUT YOUR CHARTER

(TERMS AND CONDITIONS)

CATCH LIMITS AND CHILLY BINS

- Ultimate Charters supports sustainable fishing – we all depend upon the ocean, which is home to the greatest abundance of life on our planet. We encourage our customers to take home only what they really need, and releasing the rest. Your skipper will be happy to discuss specific species limits with you.
- If you are planning to take fish home, please bring your own chilly bin but keep it in your car until the end of the Charter unless advised otherwise by your skipper. We have chilly bins on the boat and only have room onboard for a limited amount of additional chilly bins.

RODS AND TACKLE

- If anyone in your group requires fishing rods (including tackle), these can be rented from us. Rental gear should be booked and paid for prior to the day of your Charter.
- If bringing your own gear we recommend slow jig and fast jig setups that are appropriate for fishing workups (note we do not anchor and use bait). Please note guests renting our equipment will be largely using slow jigs, fast jigs, live-baiting and stick-baiting (and soft-baiting for groups >4).

FOOD AND BEVERAGE

- Unless you have booked a catered Charter, no food or drink will be provided so you should bring your own. By all means contact us if you wish to add catering to your booking.
- Please note that our boats are not licensed and consequently alcohol is strictly prohibited (the result of boarding by authorities with alcohol found on board include fines and the skipper losing their maritime ticket and ultimately, livelihood).

HEALTH AND SAFETY

- Ultimate Charters takes the safety of our customers extremely seriously. All of our skippers are licensed and very experienced and you will receive a comprehensive safety briefing prior to departure. Our boats all carry flotation devices, fire extinguishers and EPIRB's (Emergency Position Indication Radio Beacons) as well as Marine Radio.
- In order to ensure your safety, you must adhere to any instructions from the Crew, including wearing life jackets if directed.
- If you suffer from sea sickness we recommend that you take sea-sickness tablets in advance as directed. We do not offer refunds for Charters cut-short by sea-sickness.
- Please notify us in advance if you suffer from any serious underlying health condition which could affect you during the charter. Fishing can be physically demanding and you are responsible for your ensuring you are fit enough to come on a Charter. If you are unsure, please seek advice from your Doctor or other medical professional in advance.

USE OF IMAGERY

- During your Charter, Ultimate Charters Crew may take still and video imagery featuring you. This imagery remains the property of Ultimate Charters and can be used to promote our business in any medium and format. If you are not cool with that, please notify us in writing in advance and we will keep the lens focused on the fish.

PEST-FREE ISLAND PROTECTION

The Hauraki Gulf is a nationally-significant marine park. Many of the islands of the Gulf are pest free, or partially pest free.

Ultimate Charters vessels are licensed by the Department of Conservation (DOC) and the Auckland Council to visit pest-free conservation islands and other islands in the Hauraki Gulf. We are fully committed to ensuring pest-free islands remain pest-free!

Please play your part in this important process by ensuring you:

- Make sure all food is packed and sealed in plastic containers with lid. Ensure cardboard boxes are closed and taped – there must be no opportunity for an unwanted pest to access the container/box in transit.
- Ensure all footwear and gear is clean and free of soil.
- Thoroughly check any camping or overnight gear for stowaways. Gear that has been stored away is high risk.
- Thoroughly check seedlings, potting mix or plant matter to ensure there are no hitch-hikers.
- Seal up your gear/food as soon as you have finished packing and leave it closed until you reach your destination.

Without your co-operation your trip may not be able to take place, so if you have any doubts or questions about biosecurity, please ask us.

WHAT IF THE FORECAST IS NOT SUITABLE?

If weather prevents the charter taking place a new date will be mutually agreed. The forecast becomes more accurate as the charter date approaches, so it is best to leave the decision until 24 hours prior.

If your group is unable to reschedule, please let us know at the time of booking.

CANCELLATION POLICY

Bookings are non-refundable however with 14 days or more notice, you have the option to:

- postpone your trip for up to 12 months if you can no longer make the booked date or;
- the weather prevents the trip from proceeding
- you may also transfer the booking to another person/group if a future date is not an option

THANK YOU!